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About David H. Maister David Maister is widely recognised as the premier expert on professional service firm management. Maister is British by birth but has made his success in the US where he founded the highly successful Maister Associates Inc. He is also the author of several highly acclaimed business books.

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David H. Maister (born July 21, 1947) is a former Harvard Business School professor, American writer and expert on business management practices and the management of professional service firms. He is best known for writing *Managing the Professional Service Firm* and co-writing *The Trusted Advisor* with Charles H. Green and Robert M. Galford.

David Maister - Wikipedia

Charles H. Green is president of Trusted Advisor Associates, which focuses on trust-based client and customer relationships. David H. Maister, a leading authority on the management of professional service firms, is the author of the bestselling *Managing the Professional Service Firm* and *Practice What You Preach*.

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